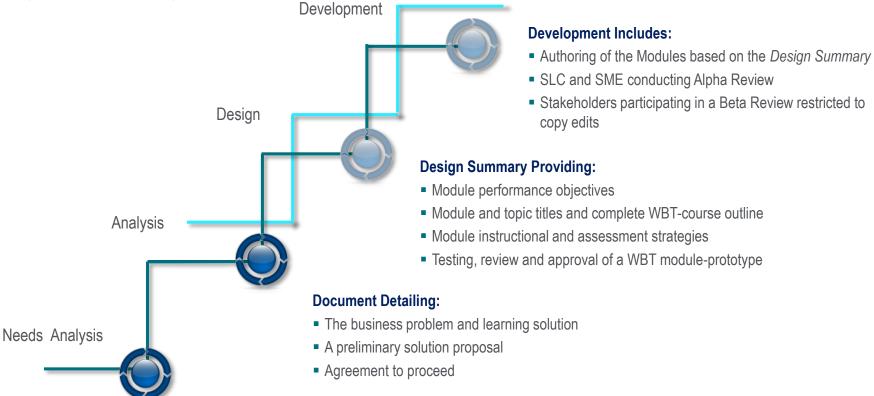




Instructional Design and Development Workflow for getting courses made

February 23, 2016

Rapid ISD Key Deliverables



Via conference-calls and emails:

- Agreement on the business requirement and the associated learning solution
- Recognition of the non-learning interventions that are related to the business problem
- Agreement on what the learners will be able to do as a result of the training

What we need from you:

- Active and engaged partnership
- Sign-off level agreements
- Rapid turnaround on requests for review, input, approval

Analysis

- Agreement on the business requirement and the associated learning solution
- Recognition of the nonlearning interventions that are related to the business problem
- Identification of the learners and their needs
- Agreement on what the learners will be able to do as a result of the training

| Task Name ▼ | Duration 🔻 | Hours 🔻 | Resource Names ▼ |
|-------------------------------------|------------|---------|---------------------|
| Intake summary discussed; completed | 6 days | 10 | SLC,Client |
| Intake Summary complete | 0 days | 0 | |
| Existing materials catalogued | 3 days | 4 | SLC,Client |

Design

- Module performance objectives
- Module and topic titles and complete WBTcourse outline
- Module instructional and assessment strategies
- Testing, review and approval of a WBT module-prototype

| Task Name ▼ | Duration ▼ | Hours 🔻 | Resource Names |
|---|------------|---------|-------------------|
| Module performance objectives developed | 6 days | 8 | SLC,Client,ID |
| Module objectives approved by Client | 2 days | 2 | Client |
| Full WBT course outline with module and topic titles completed | 5 days | 24 | ID |
| Full WBT outline reviewed by Client | 6 days | 8 | Client |
| Full WBT outline revised per Client review | 3 days | 4 | ID |
| Full WBT outline approved by Client | 6 days | 2 | Client |
| Full WBT outline and rapid design and development approach presented to sponsor | 3 days | 1 | SLC,ID |
| Full WBT outline and RDD approach approved by Sponsor | 3 days | 4 | Client |
| Outline and Approach approved | 0 days | 0 | |
| Source for course graphics identified | 1 day | 3 | SLC |
| Storyboard created | 5 days | 24 | ID,Client |
| Storyboard reviewed by Client | 5 days | 8 | Client |
| Storyboard revised per Client review | 4 days | 8 | ID |
| Budget needs identified and approved | 5 days | 4 | ID,Client |
| Storyboard and budget approved by Client | 6 days | 8 | Client |
| Storyboard and budget reviewed and approved by Sponsor | 4 days | 4 | Client |
| Storyboard and budget approved by Sponsor | 0 days | 0 | |

Development

- Authoring of the Modules based on the Design Summary
- SLC and SME conducting Alpha Review
- Stakeholders participating in a Beta Review restricted to copy edits

| Task Name ▼ | Duration → | Hours 🔻 | Resource Names ▼ |
|--|------------|---------|---------------------|
| Peripheral materials approved by Client | 1 day | 1 | Client |
| Communication plan developed by client | 3 days | 2 | Client |
| Narrator(s) identified and engaged | 2 days | 3 | SLC |
| Narration recorded and edited | 3 days | 8 | Developer |
| WBT GUI module prototype developed | 5 days | 10 | Developer |
| WBT module prototype tested, reviewed, and approved | 5 days | 2 | Client,SLC |
| WBT module prototype revised per Client review | 3 days | 8 | Developer |
| WBT module prototype approved by Client | 2 days | 2 | Client |
| WBT module prototype approved by Client | 0 days | 0 | |
| Modules authored based on the approved storyboard | 11 days | 50 | Developer |
| Evaluation reporting defined | 1 day | 1 | SLC,Client |
| Supporting documentation developed | 5 days | 8 | SLC,Client |
| WBT course built in LEARN (dev environment) | 1 day | 2 | LTC |
| WBT course Alpha Review completed by SLC and SME | 5 days | 8 | SLC,Client |
| WBT course revised per Alpha Review | 5 days | 16 | Developer |
| WBT course rebuilt in LEARN (dev environment) | 1 day | 2 | LTC |
| WBT course approved by Client | 3 days | 4 | Client |
| Beta Review completed by stakeholders | 11 days | 3 | Client |
| Beta course revised per stakeholder review | 5 days | 4 | Developer |
| WBT course rebuilt in LEARN (dev environment) | 1 day | 2 | LTC |
| Beta course approved by Sponsor | 4 days | 2 | Client |

Implementation

- Publishing of course in LEARN learning management system
- Deploy to learners

| Task Name ▼ | Duration 🕶 | Hours ▼ | Resource Names ▼ |
|---|------------|---------|---------------------|
| All Learning Activities Built in LEARN (prod environment) | 1 day | 2 | LTC |
| Course tested in LEARN by SLC, Stakeholders, and SMEs | 5 days | 2 | SLC,Client |
| Launch course in LEARN | 0 days | 0 | |

Principle: Stakeholder Trust = Project Thrust

Rather than looking to Stakeholders/Sponsors for approval at every traditional design/development step, present the results of analysis, the approach, and the learning objectives. Get approval at this stage to proceed on the judgment of the SLC and the SMEs.

